

WOW KRAKOW! Terms of Service

- WOW KRAKOW! is organized by Jacek Legendziewicz, conducting business activity under the name Jordan Group
- Ticket purchase is equivalent to the acceptance of these terms
- Using WOW KRAKOW! requires a valid ticket; using WOW KRAKOW buses without a ticket requires the acceptance of these terms and the ticket price list
- The ticket is valid from first use 24H, 48H or for one tour depend o ticket and entitles the holder to use all WOW KRAKOW! buses multiple times
- A maximum of two children below 12 may travel without a ticket accompanied by an adult holding a valid ticket
- Duplicate tickets may not be issued
- It is forbidden to resale purchased tickets
- Free seat on the bus is not guaranteed
- Every passenger is required to present a valid ticket to the personnel of WOW KRAKOW! both on boarding the bus and upon request
- Boarding and alighting from the bus is allowed only at designated bus stops and only through the dedicated door
- Passengers are required to hold on to rails while travelling in the bus
- It is forbidden to use open fire, drink alcohol or smoke on the bus.
- Passengers are required to follow safety regulations and the instructions of WOW KRAKOW! personnel in respect of any actions threatening the safety during the ride or forbidden in public places.
- If a bus is furnished with seat belts, Passengers are obliged to fasten them and use them in accordance with their purpose
- It is forbidden to board the bus carrying objects which may threaten the safety of other passengers or which may damage or dirty the vehicle (e.g. knives, machetes, axes, etc., open paint or grease containers)
- All persons who in the opinion of WOW KRAKOW! personnel behave in a manner threatening the safety of other passengers, are aggressive or hinder the use of the service by other passengers may not be allowed into the bus or asked to leave the bus without refund of the ticket.
- The organizer is not responsible for any cases of injury, death, loss of or damage to property due to:
 - a) forbidden behavior or third parties, particularly other passengers
 - b) random events
- The organizer shall make all reasonable efforts to ensure the buses arrive according to the schedule; however, he reserves the right to introduce changes to the schedule, bus route or ticket price without notice.